

	<b>Claims Processing Overview Policy</b>	
<b>Policy #</b> 5875	<b>Categories</b> Administration / Non-Clinical → Claims	<b>This Policy Applies To:</b> Texas Children's Health Plan
		<b>Document Owner</b> April Riggs

**POLICY STATEMENT:**

It is the policy of Texas Children's Health Plan to ensure paper and electronic claims are received, documented, entered and processed in the claims processing system.

**DEFINITIONS:**

**Paper claims** - Claims from providers submitted via US Mail or fax to Texas Children's Health Plan.

**EDI claims** - Claims from providers submitted electronically through a clearinghouse or through Provider Touchpoint Portal to Texas Children's Health Plan.

## POLICY

**RELATED DOCUMENTS:**

[Claims Processing Overview Procedure](#)

**REFERENCES:**

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