The new online directory is easily available on the main Texas Children’s Health Plan website.

Texas Children’s Health Plan website: [https://www.texaschildrenshealthplan.org/](https://www.texaschildrenshealthplan.org/)

You will be taken to this page:

**Find a Doctor**

**New Online Provider Directory!**

We have great news for you! May 1, 2021, our Online Provider Directory has gone through some changes that will improve your search results.

With the new Provider Directory, members will get:

- Better results thanks to improved search options like language and county
- Detailed provider profiles
- More ways to share provider search results via text or email
- Google Maps location for each provider profile

**For the latest updates on our provider lists, use our Find a Doctor tool.**

Once you get to the *Find a Doctor* main page, scroll down and click on the *Find a Doctor* button. This will take you to the Online Provider Directory.
To begin your search from the home page of the Provider Directory, please select your program from CHIP, STAR, or STAR Kids:

Once the program is selected, you can then access the search options. Providers, hospitals and practices can be searched by name, specialty, or location. If you enter a name or specialty, you also need to enter the address, city, zip code, county or state to narrow your search results. You can also search by Service Area: Harris, Jefferson, or Northeast.

On the Find a Provider main page, you can also search for a dental or vision provider and locate a pharmacy.

Click Learn More for information on the Service Areas.

Dental, Vision, and Pharmacy search
**Steps to search by name:** Click on **By Name** and enter the provider, hospital or practice name you would like to search for. You also need to enter the address, city, zip code, county or state and click on the **Search** button or press Enter.
Search results:

There are a few ways to share provider’s information electronically. Click on any of these icons at the top left of the search results screen:

- **SHARE**: By clicking on any of these icons you can send provider details by text or email. Message and data rates may apply. You can also print information for all providers or only the providers from the search results.

- **Send by Text or Email**: Click on any of these icons to send provider details by text or email. Message and data rates may apply.

- **Print Information**: You can click here to share provider’s information to a mobile device. Click the arrow and enter the cell phone number where you would like the information to be sent to. Message and data rates may apply.
For the provider’s contact information, map to their location, and more details, click on their name:

<table>
<thead>
<tr>
<th>Contact Information</th>
<th>Profile</th>
</tr>
</thead>
<tbody>
<tr>
<td>This Location</td>
<td></td>
</tr>
<tr>
<td>Texas Children's Physicians Group</td>
<td></td>
</tr>
<tr>
<td>6707 Fannin St 17th Floor Ste 1730</td>
<td></td>
</tr>
<tr>
<td>Houston, TX 77030</td>
<td></td>
</tr>
<tr>
<td>Harris County</td>
<td></td>
</tr>
</tbody>
</table>

4.2 Miles Away Get Directions

Phone Numbers
Primary: (832) 822-2778

Fax Numbers
Primary:

Email Addresses
Not specified.

Languages
English
Spanish

Gender
Female

Accepting New Patients?
Yes

To learn more information about a provider, click on the Profile tab:

Provider Directory

Contact Information
Profile

MCOP Cultural Competency Training
Completed

Texas Stars Health Provider
Yes

Offers Telemedicine
Not Specified

Offers Telehealth
Not Specified

Offers Telescholarship Services
Not Specified

Offers Pediatric Ancillary or LTSS Services
No

Network Affiliation
TEKS:CHILDREN'S HEALTH PLAN
**Steps to search by specialty:** Enter the specialty you are searching for and an address, city, zip code, county or state to narrow your search. Then click on the Search button or press Enter.

**Online search tip:**
To search for a primary care provider enter pediatrician or family practice and search by specialty unless you know the name of the physician you are searching for. Another option is to click on Advanced Search, found on the homepage under Select Service Area. Then select Primary Care (PCP) under the Provider Type menu.

You can also click on **Advanced Search** and then **VIEW ALL** to open to the full list of specialties available:
You can narrow your search by completing the additional search options (the location must be entered) and click on the **Search** button located at the bottom of the screen:
Steps to search by location: After you select your program from CHIP, STAR, or STAR Kids, this page will appear.

You must enter an address, city, zip code, county or state to narrow your search and click on the Search button or press Enter. If you receive a large number of results, you can click on Refine your results in the black banner on the top left to narrow your results.

Online search tip: For ample search results, users should search by the Service Delivery Area instead of only the County. This way providers in nearby counties are included in the results. Users can also search by the state of Texas for the most complete list of providers.
Here are the additional search options:

This symbol returns you to the home page of the online provider directory.

This symbol takes you to a list of FAQs and a glossary. For technical assistance, please email support@goperspecta.com

To contact Texas Children’s Health Plan for assistance:
If you can’t find your doctor or if you need help, call Member Services toll-free at 1-866-959-6555 (CHIP), 1-866-959-2555 (STAR), or 1-800-659-5764 (STAR Kids). Providers that need assistance should email providerrelations@texaschildrens.org.

This symbol allows users to adjust between three choices of the font size.
This symbol can be found in two different locations on the provider directory. The one located at the top of the page allows you to leave feedback about the online provider directory site itself. You must first select current page or other before leaving a comment. Please enter comments in the free text field.

You may also leave feedback for a provider. The symbol is located when the search results are displayed for each provider.

Texas Children’s Health Plan receives and manages feedback for both the providers and the provider directory site.