



Quick Tips



Online health care visits with Texas Children's Anywhere Care!

What you need

Visits take place by video chat using the camera on your smartphone, tablet, or computer. You will talk to a Texas Children's Anywhere Care health care provider that is located elsewhere.

To have a visit, you will need:

- A smartphone, tablet, or computer that connects to the internet and has a working camera
- Texas Children's Health Plan information for the patient, including the member ID number

Common conditions

- Allergic reactions
- Cough, cold, or congestion
- Ear pain
- Fever in children older than 8 weeks
- Pink eye
- Rashes
- Skin infections
- Sore throat
- Vomiting and diarrhea

Tips to get started!

1. Find a quiet and private space where you can talk freely with the health care provider
2. Have a list of any medications, vitamins, or supplements the patient is taking
3. Let the health care provider know if the patient has any health conditions
4. Download the app or visit texaschildrensanywherecare.org
5. Create an account for the parent/guardian first. You will then be able to add your child to that account

- ✓ Prescriptions, if necessary, are available and sent to the pharmacy of your choice
- ✓ Visits are fully covered by STAR and STAR Kids. CHIP members will have a co-pay that ranges from \$5-\$25 based on each family's income
- ✓ Available 24/7 – all day, every day of the year

For more information, visit:

texaschildrensanywherecare.org or call:

CHIP members: 1-866-959-6555

STAR members: 1-866-959-2555

STAR Kids members: 1-800-659-5764