

Additional Result Codes for EVV Matching Process

Effective 9/30/2019, per request of the Texas Health and Human Services Commission (HHSC), TCHP implemented two additional EVV match response codes. These additional response codes are:

- EVV07 - EVV Claims Match Not Performed Per State Direction
- EVV08 - EVV Claims Match Not Performed Due to a Natural Disaster

The Remittance Advice Remark Code (RARC) to be used for these two match response codes will be RARC M16 and be accompanied with the message “Alert: Please see our web site, mailings, or bulletins for more details concerning this policy/procedure/decision.”

As a reminder, match code EVV01 accompanies a matching visit and the Claim Adjustment Reason Code (CARC) and RARC for EVV02 – EVV06 is CARC 251 and RARC N237 respectively.

Providers should be aware of these new EVV match response codes along with their respective CARCs and RARCs when reviewing their Explanation of Benefits.

Please note that currently the use of EVV is only required for attendants using the Agency model for the following services: Community First Choice (PCS/HAB), PCS, In Home Respite, and Flexible family support services.

Refer below to the updated match response codes and definitions that are in effect as of 9/30/2019. Please note that the CARC/RARC will not give specific details in regards to why claims are denied.

- EVV01 – Match
- EVV02 – Medicaid ID Mismatch
- EVV03 – Date(s) of Service Mismatch
- EVV04 – Provider Mismatch
- EVV05 – Service Mismatch
- EVV06 – Units Mismatch
- EVV07 – EVV Claims Match Not Performed Per State Direction
- EVV08 – EVV Claims Match Not Performed Due to a Natural Disaster

If you have any questions, please email the Texas Children’s Health Plan EVV Team at EVVGroup@texaschildrens.org.

For additional EVV materials and updates, please visit our website at: <https://www.texaschildrenshealthplan.org/for-providers/provider-resources/evv>