



**EVV Compliance Oversight  
Usage Reviews  
2019-2020**

<b>EVV Compliance Oversight Usage Reviews</b>			<b>Q1</b>			<b>Q2</b>
EVV Usage score of 80% or above - Number of Providers Compliant			103			103
EVV Usage score of below 80% - Number of Providers Not Compliant			22			20
<b>EVV Compliance Oversight Review</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>January</b>	<b>February</b>
Required Free Text - Number of Providers Compliant	120	123	117	113	115	118
Required Free Text - Number of Providers Non-Compliant	5	4	5	6	7	6
Reason Code - Number of Providers Compliant	34	31	37	28	31	39
Reason Code - Number of Providers Non-Compliant	91	96	85	91	91	85
EVV Allowable Phone Identification - Number of Providers Compliant	TBD	TBD	TBD	TBD	TBD	TBD
EVV Allowable Phone Identification - Number of Providers Not Compliant	TBD	TBD	TBD	TBD	TBD	TBD

<p>Top five reasons TCHP denied EVV related claims</p>	<p>1) <u>EVV51</u>-All EVV services need to be submitted on a Professional HCFA 1500 form  2) <u>EVV50</u>-EVV services after 9/1/2019 should be submitted to TMHP  3) <u>532</u> - Duplicate Claim  Member/DOS/Serv Code/Rend Ph  4) <u>EVV03</u> - Date of Service Mismatch  5) <u>Z9150</u> - Missing or invalid diagnosis</p>	<p>1) <u>EVV50</u> -EVV services after 9/1/2019 should be submitted to TMHP  2) <u>EVV51</u>-All EVV services need to be submitted on a Professional HCFA 1500 form  3) <u>D73</u> - Prior authorization services do not match claim.  4) <u>EVV05</u> - Service Mismatch  5) <u>Z9150</u> - Missing or invalid diagnosis</p>	<p>1) <u>EVV50</u>-EVV services after 9/1/2019 should be submitted to TMHP  2) <u>532</u> - Duplicate Claim  Member/DOS/Serv Code/Rend Phy/Pay To/Modifier  3) <u>Z9150</u> - Missing or invalid diagnosis  4) <u>D73</u> - Prior authorization services do not match claim.  5) <u>EVV51</u>-All EVV services need to be submitted on a Professional HCFA 1500 form</p>	<p>1) 532 - Duplicate Claim  Member/DOS/Serv Code/Rend Phy/Pay To/Modifier  2) D73 - Prior authorization services do not match claim.  3) Z9150 - Missing or invalid diagnosis  4) D07 -Resubmit with primary EOB.  5) EVV05 - Service Mismatch</p>	<p>1) D73 - Prior authorization services do not match claim.  2) 532 - Duplicate Claim  Member/DOS/Serv Code/Rend Phy/Pay To/Modifier  3) Z9150 - Missing or invalid diagnosis  4) M0019 - Service requires prior authorization. No authorization found.  5) D07 - Resubmit with primary EOB.</p>	<p>1) D73 - Prior authorization services do not match claim.  2) Z9150 - Missing or invalid diagnosis  3) M0019 - Service requires prior authorization. No authorization found.  4) 532 - Duplicate Claim  Member/DOS/Serv Code/Rend Phy/Pay To/Modifier  5) 04 - Billing Provider taxonomy on the claim is missing</p>
<p>Top five reasons for recoupment of EVV related claims</p>	<p>N/A</p>	<p>N/A</p>	<p>N/A</p>	<p>N/A</p>	<p>N/A</p>	<p>N/A</p>