

# EVV Portal Improvements and Training Updates

On January 14, 2021, TMHP made improvements to the Electronic Visit Verification (EVV) Portal and updated the related training materials.

## EVV Portal Improvements

The EVV Reason Code Usage and Free Text Report has been updated as follows:

- **New “Days Used in a Month” column** — The new column displays the total number of days a reason code and reason code description is used for a member within the reporting month. EVV Portal users can refer to this column to monitor EVV compliance for potential misuse of EVV reason codes. Refer to the [HHSC EVV Reason Codes Policy](#) for more information.
- **Existing “Count” column renamed to “Total Count”** — The “Total Count” column displays the total number of times a reason code and reason code description is used for a member within the reporting month. The update gives a more accurate description of the data within the column because a reason code and reason code description may be used multiple times per day for a member.
- **Default comma-separated values (CSV) format**— The report will automatically default to CSV format if the selected report criteria creates a large report.

## EVV Portal Training Material Updates

The following EVV Portal computer-based training (CBT) module and job aid in the TMHP Learning Management System (LMS) have also been updated to include the improvements to the EVV Portal:

- [Module 5 Part 3: EVV Portal Standard Reports](#)
- [Using the EVV Portal: EVV Reason Code Usage and Free Text Report job aid](#)

Users must have a user name and password to access training materials on the TMHP LMS. [Click here to register for the LMS.](#)

For more information, email [evv@tmhp.com](mailto:evv@tmhp.com).