

Visit your child's behavioral health provider after leaving the hospital and get a \$25 reward card!*



Research shows that after leaving the hospital, a follow-up visit can improve a child's health and reduce the chance of readmission. Bring your child to a follow-up behavioral health provider visit within 7 days of leaving the hospital and you'll get a \$25 reward card!

Need help?

If you have questions or need help finding a provider, scheduling an appointment, or setting up a free ride to the doctor, call Member Services at one of the following numbers:

1-866-959-2555 (STAR)

1-866-959-6555 (CHIP)

1-800-659-5764 (STAR Kids)

How to get your reward card from Texas Children's Health Plan

- STEP 1** Bring your child to a follow-up visit with a behavioral health provider within 7 days of your child's release from the hospital.
- STEP 2** Fill out the form below and bring it with you to your child's follow-up visit. Have the behavioral health provider sign the form stating your child completed a follow-up visit.
- STEP 3** Place the form into a stamped envelope and mail to the address below:
Behavioral Health Department
Texas Children's Health Plan
P.O. Box 301011
Houston, TX 77230-1011
- STEP 4** Once we receive the completed and signed form and confirm your child's follow-up visit, you'll get your reward card in the mail!

* Restrictions and limitations may apply. There is no limitation for how many reward cards you can receive if you follow up with a behavioral health provider within 7 days of psychiatric discharge. Available to active Texas Children's Health Plan members who are enrolled in behavioral health case management with STAR/CHIP or Service Coordination with STAR Kids. To check the status of your extra benefit, call 1-800-990-8247. Please allow 45 days for delivery of extra benefit after mailing form to Texas Children's Health Plan. Extra benefit valid from September 1, 2019 to August 31, 2020.

Texas Children's Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Texas Children's Health Plan cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-959-2555 (TTY: 711). CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-959-2555 (TTY: 711).

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Member name _____

Member ID _____ Member date of birth _____

Mailing address _____

City _____ State _____ ZIP _____

Email address _____ Daytime telephone _____

Date of behavioral health visit _____ Are you a seasonal farm worker? _____

Doctor or nurse signature _____

Doctor or nurse printed name _____